



September 2010

NAVAL HEALTH CLINIC QUANTICO BENEFICIARIES WELCOME TO MEDICAL HOME PORT!

The air is cooler, leaves are turning, children are back to school and Naval Health Clinic Quantico is welcoming Fall 2010 with new and improved clinical services. *Medical Home Port* is a patient-centered, team-oriented approach to caring for you and your family. Our Medical Home Port is designed specifically to improve access to care *when* you need it, and improve continuity of care with *your* Primary Care Manager (PCM). We are very excited to be selected among the first facilities in the Navy to make this transition and serve as your Medical Home Port on Marine Corps Base Quantico.

Where will Medical Home Port be located?

Medical Home Port will be located within the Primary Care hallways at the Main Side Clinic. Among the first improvements you will notice will be structural changes. Over a dozen facility improvement projects have been completed to reconfigure our spaces to improve communication and streamline quality care.

Will The Deployment Health Center be affected?

Deployment Health Center operations will change very little during implementation of Medical Home Port. Military Sick Call, Physical Health Assessments (PHA), Pre- and Post-Deployment Assessments (PDHRA), and military physical exams will still be performed in the Deployment Health Center. However, service members who initially present to Sick Call for assessment and treatment may be directed to their Medical Home Port teams for care by their PCM.

Who is assigned to my Medical Home Port Team?

Your Medical Home Port team will consist of Family Practice (FP) physicians, Nurse Practitioners (NP) and Physician Assistants (PA). Each team will include increased nurse staffing, including referral tracking and disease management nurses to provide a holistic approach to your health and wellness.

Will my PCM change?

No changes will be made to your current PCM assignment. Children who are currently assigned to one of our Pediatricians will continue to see that provider in the Pediatrics Home Port. Parents who wish to have their entire family's care provided by a Family Practice Home Port team may choose to do so.

Who are the providers on each team?

Team 1: Dr. Schulte (FP), LCDR Lake (FP), CDR Blumling (NP), LCDR Kaplafka (NP)

Team 2: Dr. Blake (FP), CAPT Stinnett (FP), Dr. Davidson (FP), Ms. Martinez (PA)

Team 3: Dr. Ryder (FP), CDR Colapietro (FP), Dr. Hsieh (FP), Ms. Shafer (NP)

Pediatric Team: Dr. Kramer (Ped), Dr. Gore (Ped), Dr. Lindsey (Ped)

Will the scheduling process change?

Yes. As an improvement we will station appointment clerks within each team. They will partner with our nursing staff to appropriately identify your scheduling needs. We will be able to better identify those patients who need and want to be seen today and take care of important matters such as referrals or lab requests over the phone to save you time. Medical Home Port will still be an appointment-based clinic, but every effort will be made to see patients when they have a need for service.

What other improvements will I notice?

Each Medical Home Port team will have email access for patients so that communication with your team nurses will be at your fingertips. In addition, referral tracking personnel will help guide you through the referral process, track your progress with specialists, and communicate with your PCM regarding your specialty care. Your team staff will work closely with Disease Management nurses to help rapidly identify when laboratory and/ or preventive medicine testing would be beneficial to plan for your overall health and wellness.

Our healthcare team is poised to take this journey to Medical Home Port and we are excited that we have the opportunity to serve you and your family. We feel confident that you will see improved access to care, better continuity of care, and ultimately, a more satisfying experience with your team of professionals. Please feel free to contact any of our Medical Home Port representatives listed below if you have specific questions or concerns.



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